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Picture

2017

BACKGROUND



TPC has been around for almost 15 years. We are known in the portrait photography industry and we are continuously offering new packages and new services (Ampersand, TGC, The Story Company). However, only a select few are aware of our great products and the value of who we are and what we offer.

In this digital age, where most, if not all, people are getting information via the internet and social media, and where more and more people are aware of the many options they have in the industry, it has become more challenging for us to make our brand's value known and make people become aware of what we offer.

TPC aims to change that. With a headstrong digital marketing plan, we aim to place TPC at the top of the baby studio photography business, as well as change public perspective on the value of printed portraits.

MARKET DEMOGRAPHICS Moms

- 25 to 40 year-old females, moms, new moms, new families.
- Double income with husband.
- They reside in central business districts condos, Ortigas, Ayala Alabang, Makati, Shang, Fort.
- Gadget: Mobile device, Desktop
- Frequency of internet use Wednesdays, Fridays, and weekends, 12nn and 6pm
- They are strong mobile and internet users. They have a lot of options on the internet. They are strong online shoppers and they frequently search for information online. Women watch online video more than men.
- They like reading info that is both useful and interesting. They want interaction with things they find online.

Source: <u>https://go.forrester.com/</u>, eMarketer, Clau's Market Research





MARKET General Info

- Those who haven't tried TPC
- Those who are looking for something new
- Those who have tried us but have stopped
- People who aren't creative, can't control their babies

Budget Info

Budget for ads: 40,000 per month or 120,000 per quarter

Projection: P 1.5 M per quarter / 500,000 per month

Percentage to sales: 10% of sales (quota – expense)

Profit: 460,000 per month

What worked Facebook

- Posting FB ads on time basis (12nn, 6pm)
- Posting FB ads with a related story -- e.g. On Christmas, I boost post Buy 1 take 1 on Family Portraits GC
- Posting our products GCs, Frames, Cash Voucher on "SHOP" column people are willing to buy and reserve online
- Posting client reviews on regular basis it made TPC G4 page's in top search bar
- Replying to inquiries within an hour they reply fast and makes decisions fast
- Active FB pages of all stores posting 2 photos everyday with strong call to action
- Using rich media ads

What worked Instagram

IS 4G	4:05 PM instagram		100%

Instagram (

6

Discovering — and teiling — stories from around the world. Curated by Instagram's community team. blog.instagram.com/post/144198429587/a-new-look

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- Sponsored ad photo
- Using hashtags

Metrics

RESULTS

- 1. Gather minimum of 50 inquiries / week
- 2. Inquiries must be converted to bookings every week
- 3. Produce 100k sales from GCs/Frames/Cash Vouchers every month

ADS

- 1. Produce 1 static ad per day
- 2. Produce 1 gif ad per day
- 3. Boost post an album per day
- 4. Produce 1 boomerang featuring our photogs per week
- 5. Produce 3 client testimonials per week

What didn't work

 Posting a video ad and not engaging client within the first 3 seconds

 Posting an ad with too many texts - when I boost post it, i get low engagement rate

What we can do better

- 1. Repost client testimonials
- 2. Post more albums targeting family "creative/classic"
- 3. Re-post the Family Portrait Guide album what clothes to wear, etc
- 4. Release ads as to what clients will expect on their 2nd year of membership
- 5. Advertise our clean and safe studios for babies -- we laundry every week
- 6. Advertise our photographers expert in handling babies
- 7. Advertise that babies are safe in our studio even if the nanny will bring the baby
- 8. Create an instant link of our portfolio Pinterest or an FB album that shows classic portraits for moms to share with her friends
- 9. Comfort the reluctant moms by ensuring we shoot newborn in the morning where the mall is not crowded yet.
- 10.Advertise on other website e.g. Baby Center
- 11.Blog about TPC experience written by a blogger or blog site When in Manila

- 12. Utilize Carousel Ads
- 13. Use my marketing mix to inspire conversations
- 14. Advertise our packaging (out of the box experience e.g. Apple phone)
- 15. Utilize LCD ads in the malls/stores -- Research says 61% of respondents like to look ads in LCD screens
- 16. Turn to ads all the pains i gather in my market research every week
- 17. Produce more interesting things to tickle their curious minds (e.g. How do you take a baby's portrait the TPC Way?)

OBJECTIVES

Become **baby experts online**, the go-to source of authoritative information on anything baby related.



Get people to care about TPC. Re-establish the perceived value that our brand is something that people ASPIRE for.

"We go beyond photography."





DIGITAL PLATFORMS



TPC 15 Years and TIME CONCEPT OF THE YEAR

2017 is the 15th year of TPC. This is OUR year.

We have been around for 15 years, making us one of the experts in baby photography. We will show clients the reason how we have lasted this long, how we became who we are, why we have become experts in baby photography.

It's all about being baby experts.

When we capture portraits, we capture the relevance time in memories. Portraits are the only memories we can hold on to when time has run out. We highlight time and how we hold time in our hands through portraits.

EXECUTION



Building Trust

We can't immediately be perceived as baby experts online. First, we have to build trust. WHAT WE DO TODAY and FLASHBACKS

- TPC Throwback / Company history
- Successes through the years
- What we want to celebrate
- What people liked in the beginning
- What's in it for the mom



SPECIFIC INFO ABOUT OUR EXPERTISE

- Photography techniques
- Photography expertise
- What makes us great



Delighting Customers

We make them loyal advocates by wanting to see our pages regularly. We can start posting fun and creative links, photos, GIFs, quotes about babies, families, motherhood, photography



FEBRUARY (Building Trust / Informing)

THEME: Different kinds of love

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
13	14	15	16	17	18	19

WEEK	FB and IG	BLOG	EMAIL
3	 SPONSORED REGULAR Pascual carousel Kamie carousel #TestimonialTuesdays TPC Babies in all hearts theme, red, etc Valentine love stories (Mom + Child, Dad+ Child, Grandmom + Grandchildren) Featured product of the month: Print on Canvas Baby of the week Baby of the week Baby's first valentine's portraits FRIDAYS – post blog link 	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya Article on stress How TPC was born (interview Joaquin because he's the reason why TPC was born) Feature Story: First clients 	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
20	21	22	23	24	25	26

WEEK	FB and IG	BLOG	EMAIL
4	 SPONSORED REGULAR Remembering grandparents and their unconditional love Celebrating all kinds of love #lovewins FRIDAYS: post blog link – how to take great iphone photos, teach yaya How TPC was born: First portrait of joaquin in TPC studio Link BLOG: Feature story - first clients Link BLOG: feature story - first baby Testimonial of old TPC photogs First valentine portraits How we celebrate love in TPC Celebrating all kinds of love #lovewins PROMOS 	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya Feature Story: First baby Old TPC photogs Baby Valentine Stories (First Valentine): daughter to dad, son to mom, kids to parents 	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
27	28	1	2	3	4	5

WEEK	FB and IG	BLOG	EMAIL
5	 SPONSORED REGULAR Throwback: Video of old clients, interviews Photo: clients who have grown with us, then and now pics Throwback of old TPC photos COPY: Kids grow so fast. Don't wait until photos are all you have left COPY: From studios to your home. The Picture Company on-location. COPY: We have photographers that care FRIDAYS – post blog link PROMOS 	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya How we celebrate love in TPC Celebrating all kinds of love #lovewins What you can expect from TPC What you get upon signing up for membership 	

MARCH (Building Trust / Informing)

THEME: Graduating #TPCBabies Graduates

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
27	28	1	2	3	4	5
WEEK	FB a	and IG		BLOG		EMAIL
1	 Premium, lifestyle p comforts of home COPY: Your kids are they're in your house they're gone. Take a COPY: We believe in children never stop g COPY: We believe in goodbyes. We believe What you can expect 	Company on-location hotography service in the growing. One moment, e. The next moment, s many pictures as you can growth charts and that growing. h beginnings, growth, and ve in family. t from TPC signing up for membershi g link	 family-related Testimonials FRIDAYS: How photos, how m Photography t studio How we take g Expertise of TF families love (F 	on random thoughts (bal t) v to take great iPhone noms can teach yaya sechniques TPC uses in th great baby portraits PC photogs / photogs that <ern, crystal,="" ishee)<="" th=""><th>e</th><th></th></ern,>	e	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
6	7	8	9	10	11	12

WEEK	FB and IG	BLOG	EMAIL
2	 SPONSORED REGULAR PHOTO: Clean props COPY: Cleanliness guaranteed. We do laundry every week. PHOTO: TPC photo COPY: Newborn portrait sessions are scheduled during mornings, when there is low traffic in the mall. We take baby safety seriously. Testimonial Tuesdays Feature TPC portraits taken inside a house Pwedeng fake: everything's in a cloud PHOTO: kid who has grown holding sintra Link BLOG: photography techniques TPC uses in the studio FRIDAYS – post blog link 	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya Stories – graduating from being an only child to welcoming sibling Stories – graduating from first tooth History of Pictures and printed portraits 	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
13	14	15	16	17	18	19

WEEK	FB and IG	BLOG	EMAIL
3	 SPONSORED REGULAR How we take great baby portraits Link Blog, Photo or Video: Expertise of TPC photogs / photogs that families love (Kern, Crystal, Ishee) PHOTOG FEATURES (crystal, chiqui, aela): Photog with grown baby, "i've been shooting this baby for years" COPY: We believe in the miracle happening inside a preggy tummy. We believe in miracles. COPY: We believe in smiles, tears, jumping for joy, hugs, and kisses. TPC Babies in graduation theme - graduated first tooth, first lemon, etc. FRIDAYS – post blog link 	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya Baby tips: How to change your first diaper April Fools: Funny Stories of Old Clients 	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
20	21	22	23	24	25	26

WEEK	FB and IG	BLOG	EMAIL
4	 SPONSORED REGULAR Kids/toddlers who graduated from recital, etc. Summer themed portraits of babies - outdoor shoots Featured product of the month: BagTags, diff size prints TPC Baby Graduate Baby of the week Stories - graduating from being an only child to welcoming sibling Stories - graduating from first tooth COPY: We believe in special milestones, moments in a kid's childhood, and preserving them. COPY: We believe in wrinkles and the story behind each wrinkle. History of Pictures and printed portraits LINK BLOG: BABY TIPS - how to change your first diaper FRIDAYS - post blog link 	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya 	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
27	28	29	30	31	1	2

WEEK	FB and IG	BLOG	EMAIL
5	 SPONSORED REGULAR Interview with families #WackyWednesdays #TriviaThursdays COPY: We believe in being sentimental about portraits. COPY: We believe in tiny fingers and cute, stubby toes. April Fools: Funny Stories of Old Clients COPY: We believe in preserving the emotions behind portraits. COPY: We believe in a little sibling anticipating the arrival of a precious addition to the family. We believe in love. COPY: We believe in the value of family relationships. COPY: We believe in fun experiences. FRIDAYS – post blog link 	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya 	

APRIL (Building Trust / Informing)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
27	28	29	30	31	1	2
WEEK	FB a	and IG		BLOG		EMAIL
1	SPONSORED REGULAR • Outdoor portraits PROMOS		family-related • Testimonials • FRIDAYS: How	on random thoughts (bal l) v to take great iPhone noms can teach yaya	by &	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
3	4	5	6	7	8	9

2 SPONSORED REGULAR • Outdoor portraits PROMOS	WEEK	FB and IG	BLOG	EMAIL
	2	REGULAR • Outdoor portraits	family-related) • Testimonials • FRIDAYS: How to take great iPhone	

Monda	y Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
10	11	12	13	14	15	16
				Good Friday		

WEEK	FB and IG	BLOG	EMAIL
3 •	SPONSORED REGULAR Outdoor portraits PROMOS	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya 	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
17	18	19	20	21	22	23
Easter Monday						
WEEK	FB a	and IG		BLOG		EMAIL
4	SPONSORED REGULAR • Outdoor portraits PROMOS		family-related • Testimonials • FRIDAYS: How	on random thoughts (baby l) v to take great iPhone noms can teach yaya	7 &	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
24	25	26	27	28	29	30

WEEK	FB and IG	BLOG	EMAIL
5	SPONSORED REGULAR • Outdoor portraits PROMOS	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya 	

MAY (Informing / Delighting Customers)

Monday 1	Tuesday 2	Wednesday 3	Thursday 4	Friday 5	Saturday 6	Sunday 7
WEEK	FB a	and IG		BLOG		EMAIL
1	SPONSORED REGULAR • Outdoor portraits • Mother's day • Portraits with mom PROMOS		family-related • Testimonials • FRIDAYS: Hov	on random thoughts (bal l) v to take great iPhone noms can teach yaya	by &	

Monday 8	Tuesday 9	Wednesday 10	Thursday 11	Friday 12	Saturday 13	Sunday 14
WEEK	FB a	and IG		BLOG		EMAIL
2	SPONSORED REGULAR • Outdoor portraits • Mother's day • Portraits with mom PROMOS		family-related • Testimonials • FRIDAYS: How	n random thoughts (bab) r to take great iPhone noms can teach yaya	ру &	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
15	16	17	18	19	20	21

WEEK	FB and IG	BLOG	EMAIL
3	SPONSORED REGULAR • Outdoor portraits • Mother's day • Portraits with mom PROMOS	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya 	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
22	23	24	25	26	27	28

WEEK	FB and IG	BLOG	EMAIL
4	SPONSORED REGULAR • Outdoor portraits • Mother's day • Portraits with mom PROMOS	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya 	

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
29	30	31	1	2	3	4

WEEK	FB and IG	BLOG	EMAIL
5	SPONSORED REGULAR • Outdoor portraits • Mother's day • Portraits with mom PROMOS	 Quick article on random thoughts (baby & family-related) Testimonials FRIDAYS: How to take great iPhone photos, how moms can teach yaya 	

JUNE (Informing / Delighting Customers)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
29	30	31	1	2	3	4
WEEK	FB	and IG		BLOG		EMAIL
1	SPONSORED REGULAR • Christmas in June PROMOS		family-related • Testimonials • FRIDAYS: How	n random thoughts (bal !) v to take great iPhone noms can teach yaya	by &	

JULY (Informing / Delighting Customers)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
26	27	28	29	30	1	2
WEEK	FB	and IG		BLOG		EMAIL
1	SPONSORED REGULAR • Outdoor portraits • July – anniversary 15 y • TPC 15 years book PROMOS	/ears	family-related • Testimonials • FRIDAYS: How	on random thoughts (ba t) v to take great iPhone noms can teach yaya	by &	

AUGUST (Informing / Delighting Customers)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
31	1	2	3	4	5	6
WEEK	FB a	and IG		BLOG		EMAIL
1	SPONSORED REGULAR PROMOS		family-related Testimonials FRIDAYS: How	n random thoughts (bal !) v to take great iPhone noms can teach yaya	by &	

SEPTEMBER (Informing / Delighting Customers)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
28	29	30	31	1	2	3
WEEK	FB	and IG		BLOG		EMAIL
1	SPONSORED REGULAR PROMOS		family-related • Testimonials • FRIDAYS: How	on random thoughts (bal l) v to take great iPhone noms can teach yaya	by &	

OCTOBER (Informing / Delighting Customers) THEME:

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
25	26	27	28	29	30	1	
WEEK	FB and IG			BLOG		EMAIL	
1	SPONSORED REGULAR • Christmas promotions • All about family portra • Reconnecting • Creating new stories PROMOS		family-related • Testimonials • FRIDAYS: How	on random thoughts (bab l) v to take great iPhone noms can teach yaya	by &		

NOVEMBER (Informing / Delighting Customers)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
30	31	1	2	3	4	5
WEEK	FB and IG			BLOG		EMAIL
1	SPONSORED REGULAR • Christmas promotion • All about family portr • Reconnecting • Creating new stories PROMOS		family-related • Testimonials • FRIDAYS: How	on random thoughts (ba l) v to take great iPhone noms can teach yaya	by &	

DECEMBER (Informing / Delighting Customers) THEME:

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
27	28	29	30	1	2	3
WEEK	FB and IG			BLOG		EMAIL
1	SPONSORED REGULAR • Christmas promotions • All about family portro • Reconnecting • Creating new stories PROMOS		family-related • Testimonials • FRIDAYS: How	on random thoughts (bal l) v to take great iPhone noms can teach yaya	by &	

THE END.